

„Children/family friendly accommodations!“

Heilsbach (*meaning healing stream*) received this award in 2008 for being specially equipped for people travelling with children and infants.

Barrier-free

In 2011, the Walburgahouse was renovated and now offers barrier-free bathrooms of which eight are wheelchair accessible according to standard DIN 18040-2 specifications.

The Sophie-Scholl-House offers six more wheelchair accessible bathrooms built by DIN 180240-2 standards. It has three and four bed rooms as well as two dormitories that are fitted specifically to the needs of the youth.

Leisure and hiking

For your leisure activities around Heilsbach, you may view our information folder. Many hiking trails start in Heilsbach. Our reception staff will be happy to recommend suitable hiking trails and provide further information. Hiking maps are available for purchase as well.

Non smoking house

With respect to all guests, smoking in the house is not allowed.

Environmental protection

Please help us to keep our house and the nature park Pfälzerwald/Nordvogesen clean and use the garbage containers that are placed on and around the premises.

Use electricity and water responsibly and ventilate your room only intermittently during heating season. Always switch off the heaters when the windows are open or tilted.

Liability

Use of the facility and the associated sports and leisure equipment is done at your own risk. Children must be supervised by accompanying adults.

Damage must be reported immediately.

Facility safety in general

We request each adult to be considerate and attentive and ask you to exercise vigilance and a reasonable duty of care to all others in the interest of safety and keeping up the pool and sports facilities. To prevent accidents and damage to the pool and sports equipment, we ask all users to behave in a careful and considerate manner toward the equipment and each other.

Thank you very much for your help!

Foundation

The Foundation Heilsbach Education and Leisure Center is a religious foundation under public law. It was established on May 23, 1979 for the purpose of „creating and maintaining facilities that serve general and religious adult and youth education, host school class trips and accommodate people with physical and mental disabilities.“

Many people who feel a close connection to Heilsbach and support the work we do, also like to help by making a one-time or regular donation. You may also contribute to the sustainability of our work by supporting the Foundation Heilsbach through an endowment or bequest.

Our guide “Spenden – Stiften - Vererben” is available at the reception desk for you. We would like to talk to you in person about the various possibilities to support the Heilsbach Education and Leisure Center

Heilsbach Bildungs- und Freizeitstätte

- *Kirchliche Stiftung des Öffentlichen Rechts* -

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Email: heilsbach.schoenau@t-online.de



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Warm Welcome

to Heilsbach Education and Leisure Center



Guest Information



Dear guests!

In this leaflet you will find all information related to your stay at Heilsbach Education and Leisure Center.

We are happy to welcome you and wish you a very pleasant and eventful stay at Heilsbach!

*Dr. Friedrich Mohr (Director of the Foundation)
Renate Schmitt (Operations Manager)*

Meals 08.30 a.m. - Breakfast
 12.00 p.m. - Lunch
 06.00 p.m. - Dinner

Coffee and cakes are offered on request.
If you wish other meal times, please speak to us.

Quiet hours 10.00 p.m. – 7.00 a.m.

In consideration of other guests at Heilsbach, we request that you strictly observe quiet hours from 10 p.m. onwards.

Office hours Monday to Friday
 08.30 a.m. – 03.00 p.m.
 03.30 p.m. – 05.30 p.m.

Outside of these hours, in case of an emergency, please speak to our service/kitchen staff or facility caretaker.

Telephone
Each room is equipped with a telephone. Detailed user instructions and important phone numbers are located near the telephone.

Post
The mail is delivered daily except Sundays. Postcards and stamps are available at the reception desk and in the dining room.

Drinks
During meal times drinks are available in the dining room. Drinks will also be available in the meeting rooms.
A vending machine is located in the foyer area of the dining room.
It is not permitted to bring in or serve drinks from the outside.

Ice cream and sweets
Can be purchased in the dining room after meals. In addition, an ice cream vending machine is located in the foyer area of dining room.

Outdoor swimming pool
During the summer months, our outdoor pool is available. The education and leisure center does not provide supervisory personnel for the swimming pool and other sports facilities (The group leader assumes responsibility for the group's safety).
The use of the swimming pool is at your own risk. Children must be supervised by their accompanying adults.

Water ponds
We would like to make you aware that there are ponds around the property. Swimming in our ponds is not permitted. Entering the water pond will be at your own risk.

Kneipp basin
During the summer time, our Kneipp water-treading basin invites you to a relaxing experience.

Operating times: 07.30 – 08.00 a.m.
 09.30 – 10.00 a.m.
 02.30 – 03.30 p.m.
 07.00 – 07.30 p.m.

Sauna
Our sauna can be used on request for a fee.

Room service
During multiple night stays, the rooms are cleaned at regular intervals. However, if you need a change of towels or bed sheets, please inform our staff at the reception desk. An extra pillow or neck pillow is available on request as well. Additional wool blankets are located in the upper compartment of your wardrobe. The bed slats are adjustable. We provide cots on request.

Library
The library is located on the top floor of the Walburgahouse. All books can be borrowed and must be returned by the time of departure.

Chapel
Our house chapel on the first floor is dedicated to Saint Walburga.
The house chapel is a place of prayer and is always open to our guests.

Worship services
Please refer to the worship and prayer schedule at the reception.

Check out
On the day of departure we request that you vacate the room by 10 a.m. after breakfast. It would be of great help if you removed the bed sheets and left them in the room. In case you are planning a late check-out, please contact us. Your luggage can be stored for you until your departure. Please pay your telephone bills at the reception or in the dining room. A key drop box is located at the reception desk